



#### **CreatorSEO Keywords/phrases Process Guide**

#### Introduction

This guide has been developed by CreatorSEO to help our clients manage their SEO campaigns. This guide will be updated regularly as the Search Engines amend the criteria for organic search rankings/change their algorithms. Updated: May 2010

#### UPDATE YOUR SITE

Now you have chosen your Top Keywords, your site needs to reflect these

**Right Keywords + Off Page optimization** 

- = Higher Rankings
  - = More Traffic
    - = More Sales

#### YOUR ELEVATOR PITCH

Define your marketing messages: can you describe your business in 2 sentences





#### The SEO Keyword Process

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Definitions

| Keywords              | Also known as search terms or query terms. Keywords are the word(s) and/or phrase(s) a user searches while using the internet: these words make sure that you can be found! Keywords are the terms your customer or potential visitor uses when they type in a search box (Google, Bing, Yahoo, etc.)   |
|-----------------------|---|
|                       | A Search Engine Results Page (SERP) ranks indexed sites against the relevant terms.   |
|                       | Often large organisations make the mistake of using their own unique keyword terms or acronyms: then they wonder why their site traffic is low.   |
| Keyword Phrases       | Keywords phases typically contain between 2 to 5 keywords. These are the phrases that visitors would typically use in search queries to find your website.  |
| Keyword Length        | A longer search phrase is directly associated with better targeting and increased traffic. Most good keyword phrases are generally 2 to 5 words. As you add more content/pages to your site; you need to know and analyse your keywords especially for the landing pages. Make sure you have the right keywords/phrases on the right pages.   |
| Keyword Density       | A measure of prominent keywords that appear in the content of a page. The keyword density is the percentage of times a keyword or phrase appears on a web page compared to the total number of words on the page.   |
|                       | Keyword density is always considered to be important to search engine optimisation. However, as search engine algorithms differ for each search engine and the algorithms are not advised, it is difficult to predict the optimum keyword density for all search engines. As a general rule, we recommend a value of between 3 and 5% excluding stop words as an optimum keyword density. |
| Keyword Marketing     | Very important for internet marketing / search engine optimization (SEO). Keyword marketing is the promotion of keyword optimized pages (words and links).  |
| Keyword<br>Submission | Very important for internet marketing / search engine optimization (SEO). Usually used in relation to pay-per-click. Keyword submission incorporates the selection, bid cost assessment and budgeting that users carry out when reviewing advertising networks.   |
| Keyword Stuffing      | Negatively effects your search engine optimization (SEO). Keyword stuffing is the excessive use of lots of keywords with the intention of influencing the search engines. Keyword stuffing is often used in conjunction with cloaking, doorway sites and hidden text.   |
| Keyword Targeting     | Generic keyword terms (e.g. insurance) may occasionally result in high rankings. Being more specific usually will result in higher rankings and more conversions (e.g. car insurance, London, UK).  |





#### The importance of Keywords / Phrases

Knowing and using the correct Keywords / Phrases is one of the most crucial aspects of a successful search engine optimization (SEO) campaign. The internet is dynamic and constantly changing; new competitors, search words change and so on. You need review and manage your keywords/phrases on an on-going basis for successful SEO, it's an ongoing process!

Selecting the right keywords will help improve your return on investment in internet marketing. Once you have identified the right keywords, you need analyze, prioritize and organize these and use them in your site to bring you the right traffic. Knowing the right keywords forms the basis for successful and consistent internet marketing campaigns.



Before you begin any SEO/ internet marketing campaign you must select your keywords / phrases.





#### The process of keyword optimisation

Before you begin any SEO / Internet marketing campaign you must select your keywords / phrases. Sounds simple, so what do you need to do? Follow this process as a guide to getting your Keywords right and beat your Competition.

Remember getting high rankings on the search engines is all about knowing what your competitors are doing and then for you to do better!

|                               | Process step   | Explanation  |
|-------------------------------|--|--|
| SEO   Elevator<br>Pitch       | K1 <u>YOUR ELEVATOR PITCH</u><br>Define your marketing messages:<br>can you describe your business in<br>2 sentences | <ul> <li>In 2 sentences, describe/sell the service/product that you are offering to potential customers.</li> <li>An elevator pitch is often a single and key part of your marketing program. It should be both succinct and compelling. An effective elevator pitch could include:         <ul> <li>A description of your offering and why it is needed (benefits)</li> <li>An explanation to why you are the right supplier (key differentiators and skills)</li> <li>And a hook to generate interest</li> </ul> </li> </ul> |
| SEO  <br>Marketing<br>Message | K2 MARKETING MESSAGE<br>Are your marketing messages<br>clearly communicated on your<br>website                       | <sup>K2</sup> Your potential customers need to clearly get your marketing message(s) from your website. Your site (meta title, meta description, keywords and phrases, content, and so on) need to be consistent and support your elevator pitch.  |
|                               | •  |  |





| SEO   Core<br>Terms | K3<br><u>CORE TERMS</u><br>Find the core term(s) that<br>describe the objective of your  | <ul> <li>Do you know which search terms (words/phrases) that are used by potential customers? These come from two sources, the keywords you already know and the keywords that are unknown.</li> <li>Try to ensure that you know the maximum number of key search words/terms. You will know most of these; why not ask some customers and analyze the keywords/terms that your competitors are using.</li> <li>What would you expect potential customers to type in their search engine browser, to find your site? If you were looking for your product, what would you type into the browser? What type of problems does your product or services solve (customer needs)? These answers are likely to be good keyword phrases.</li> <li>An organized approach to finding your keyword phrases is essential.</li> </ul> |
|---------------------|--|---|
|                     | -current terms<br>- competition terms<br>- ask suppliers<br>- get feedback from customers<br>- identify terms internally and<br>compare/agree terms to use | A core SEO term is a single word or phrase from which many other search phrases can be created. You can take variations of the core term and also different combinations of the terms/words used.<br>For example, a computer shop might have the following core terms:<br>Computer<br>Printer<br>Including variations and combinations, will give you possible keywords /phrases:   |





|   | Distant  |
|---|--|
| Computer                                      | Printer  |
| Computer monitors                             | Laser printer  |
| Personal computer                             | Inkjet printer   |
| Desktop computer                              | Presentation paper   |
| Laptop computer                               | Inkjet paper   |
|   | Printer paper  |
|   |  |
| The general rule is that you have a max       | kimum of 3 core terms optimized per page.  |
|   | y more keywords provided they branch from the<br>ne focus of the page and the other keywords /phrases  |
| be found) and should not be too specific (    | them. The core term must not be too broad (unlikely to missing out on traffic who don't use this specific term). ibe the page's objective or is not bringing traffic to your |
|   | ble. At this stage do not worry about all the word<br>u chose the core term(s) that adequately describe the<br>ptimized.   |
|   | you will discover new core terms, your business<br>erns and so on. Research these new terms using this   |
|   |  |
|   |  |
|   |  |
|   |  |
| How to identify the core SEO terms:           |  |
| To identify the core terms) it is recommended | d to   |

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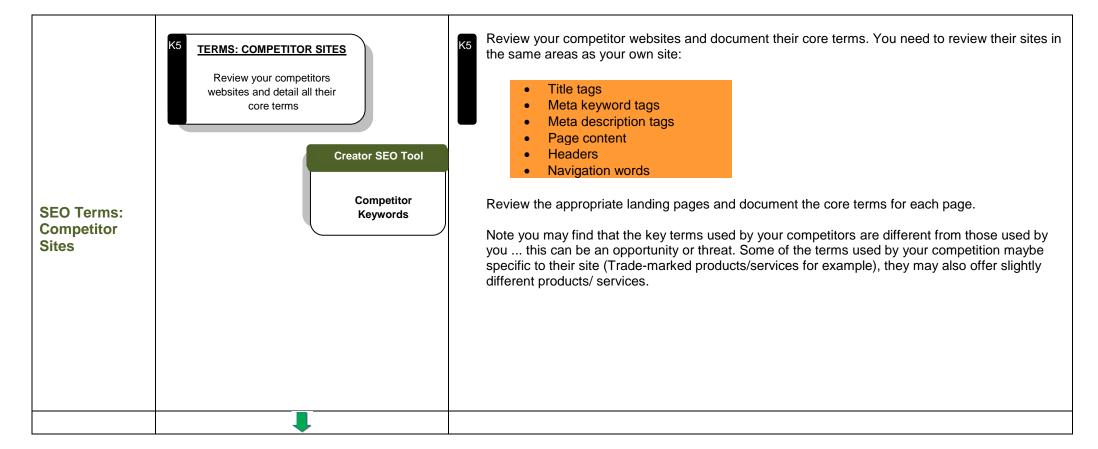




1. Review the terms used on your website 2. Review the terms your competition are using 3. Identify new terms internally (sales and marketing are a good source) Review with your suppliers and 4. Discuss with trusted customers (find out what they perceive to be key terms) 5. Review your current website and document the core terms. You need to review the site in detail to TERMS: CURRENT SITE ensure you pick up all the core terms: some maybe on the site for years and forgotten about or no longer relevant. Look for unique terminology. Review your current website and detail all the core terms When you review the site you need to look at the terms not just in the page content but also in all the following areas: Marketing pitch Creator SEO Tool Title tags Meta keyword tags Meta description tags **Keyword Analysis** Page content ۲ SEO | Terms: Headers • **Current Site** Navigation words • Review each landing page and document the core terms for each page. These terms should tie in with the marketing pitch for your organisation. - It is not uncommon to find that the Meta tag terms do not agree with the terms of your marketing pitch or the terms mainly used on your site















Once you have reviewed your K7 **TERMS: INTERNAL REVIEW** 1. Current website Pull together key internal 2. Competitors sites personnel and agree the key 3. Suppliers feedback and terms applicable to your business 4. Customer feedback It is time to review all this data/information in conjunction with your own internal perspective. Pull together key internal personnel and agree the key terms applicable to your business (senior **Creator SEO Tool** management, sales and marketing personnel are important here). **Top Competitors** There are key questions that need to be discussed and answers agreed, these include: ✓ Why do we have visitors to our site(s)? SEO | Terms: ✓ What is our on-line strategy? Internal review ✓ What solutions do we provide and are they communicated on our site? ✓ What are customers looking for? - What terms do they use? In what sequence do they use these terms? How specific are these? ✓ What markets are we targeting? - Are we hitting the right geographies, demographics and so on? ✓ What are the missed opportunities? ✓ What are our weaknesses? ✓ What are our strengths? ✓ Why do some customers not come to our site? ✓ What are our competitors doing well? ✓ Are they the real competition? ✓ What terms are used in industry? Are we using them? Should we be using them? Are our terms too complex? Do we use jargon?





| SEO   Analytics<br>and Logs | K8 ANALYTICS AND LOGS<br>Review your current logs and web<br>analytics | <ul> <li>Use your existing logs and website analytics to find out:</li> <li>What keywords are being searched on/convert to traffic</li> <li>Where is your traffic coming from</li> <li>How do customers find your site (referrals, organic searches, pay per click, and so on).</li> <li>This is very useful information when you are deciding which core terms to use and the associated keywords/ phrases.</li> </ul> |
|-----------------------------|--|---|
|                             |  |   |





| SEO   Terms:<br>Decide Which<br>to Use | IERMS: Decide which to use         Document the core terms that you have agreed are important to         Creator SEO Tool         Keyword Suggestion | Document the core terms that you have chosen for each landing page. Now that you have the core terms you can now use these to come up with your keywords.<br>To make sure that you have a complete list; use a word research/suggestion tool (see Creator SEO Tools), you can come up with more combinations and variations of your terms. The more extensively you carry out this step, the fewer new core terms/keywords will be found. The research/suggestion tool will give you keyword suggestions for the entered core term. You need to be confident that you have sufficiently exhausted all the research avenues: in other words, you are unlikely to find something new!<br>When you review core terms that have limited keyword suggestions you may want to combine core terms and re-run the tool. This is good for SEO and helps focus and targeting. Also if a core term produces too many keyword suggestions, you should consider splitting the core terms: we recommend splitting core terms if you get in excess of 125 suggested keywords (search phrases).<br>By adding a qualifier to a core term you make it into a keyword/ phrase. Typically a core term can be modified into a search phrase (keyword) using one or all of the following techniques:<br><b>Stemmed endings:</b> Take your core term and add a stemmed ending. These include: 's,' 'ed,' 'ing,' 'est,' 'ies,' and so on. For example, you can take the core term 'computer' and use stemmed endings to give you 'computers' and 'computing'.<br><b>Targeting modifiers:</b> You can add words to your core term that modify it and make it more targeted. In the example for the 'computer', you could add the modifiers. For example you could have 'Laptop computers New York' or 'Recycled computer in London'.<br>You can obviously combine stemmed endings with targeted modifiers. For example you could have 'Laptop computers New York' or 'Recycled computers in London'.<br>You may also decide to change the sequence of the words in a phrase. For example, you could decide to use 'Recycled computers in London' and 'Computers recycled in Lon |
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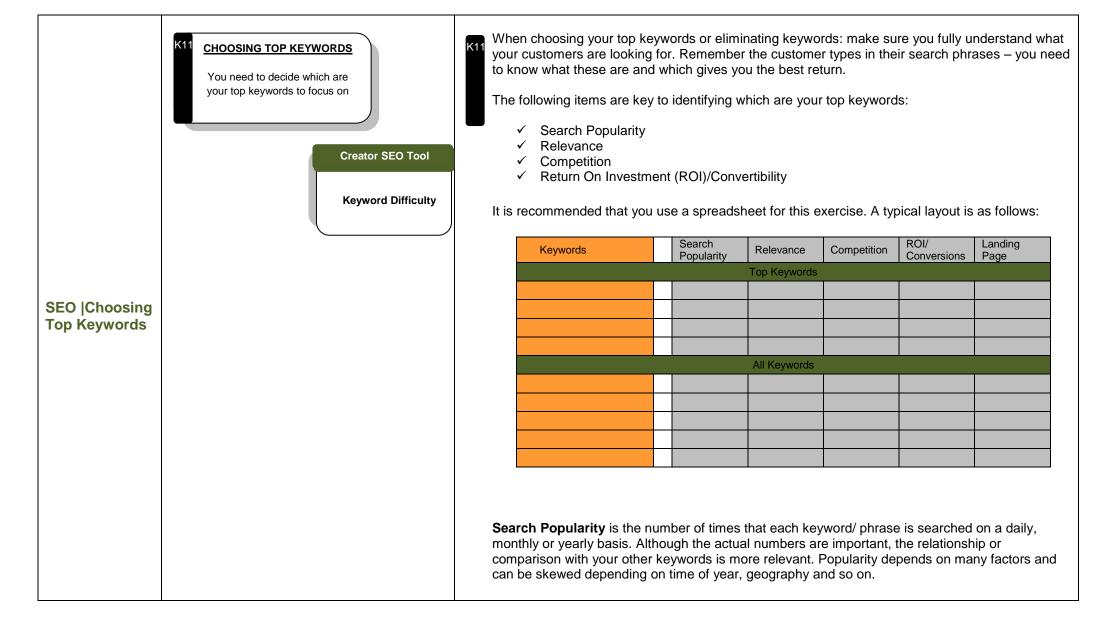




You cannot optimize 100's of keywords per landing page. The ultimate goal at this stage is to end **CHOOSING KEYWORDS** up with very tightly focused groups of keywords that will be optimized most effectively on your website. You need to decide which are your top keywords to focus on Single-word search queries generally produce the highest volume of results but have the lowest amount of conversions/targeted traffic. Many users of the internet start a search with single-word keywords which usually yield poor results. They then keep refining (adding more words, modifiers and so on) their search till they find the right word combination(s) to give them the results they are **Creator SEO Tool** looking for. Your job is to predict the right word (keywords) combinations and rank highly for these. **Keyword Difficulty** Two and three word search queries are used by users of the internet in far greater numbers than single keywords: targeting. Therefore you should put your optimization efforts into multiple-word phrases. Optimizing these phrases will result in higher traffic volumes to your site and a higher **SEO** |Choosing Keywords conversion rate. Keyword Stemmed endings and Targeting modifiers: Remember you can add these to your core terms to make more keywords. Stemmed variations of the core terms/keywords are often what are used by your customers when they are searching. The combination of keywords and stemmed variations may also yield significant results. Localization: Broad non-localized phrases will increase traffic but these may not bring the right customers. By localizing your keywords, this is effectively targeting a specific market that usually has a greater return on investment. You need to review all the keywords and decide which ones are of higher importance to your customers and generate more conversions for you. You need to identify the keywords that provide the best opportunities and will have a more immediate impact on your traffic and conversions.









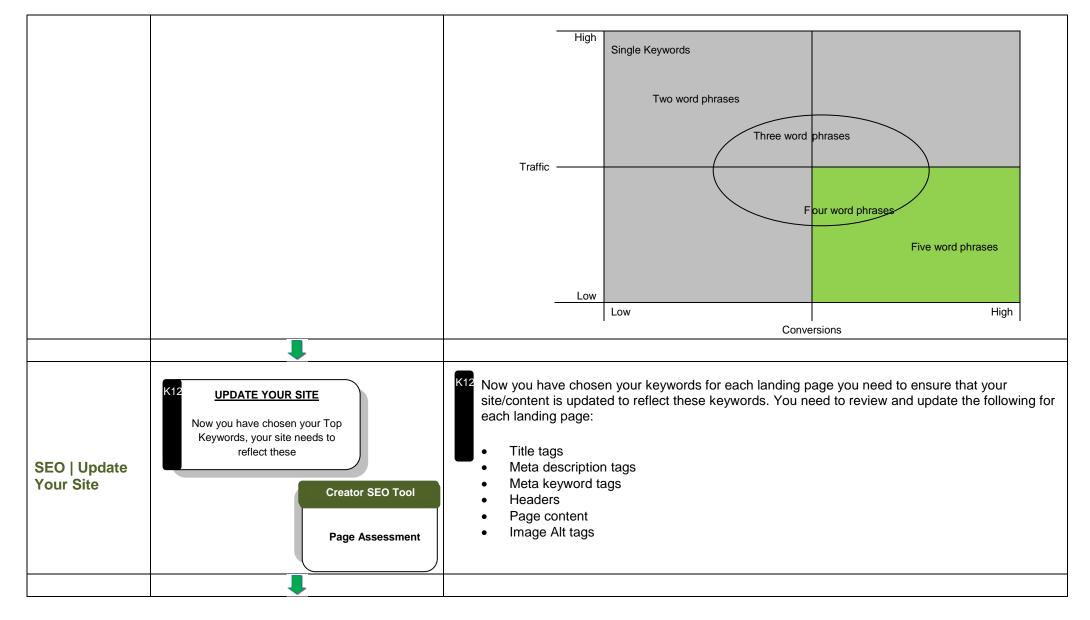


| Creator SEO Tool   | Keywords/ phrases with high volumes are not necessarily the best. Lower volume search terms can often provide a better return on investment: you can usually get high rankings with these and drive this traffic to your site. However, the more often a keyword/ phrase is searched the greater opportunity for more traffic to your site. |
|--------------------|---|
| Keyword Difficulty | <b>Relevancy</b> is a measure of how important a keyword is to your marketing campaign(s) and how relevant is it to your marketing pitch. If you want to drive relevant quality traffic; then you need to make sure you have the right keyword to do this.  |
|                    | High volume search terms are often less targeted. If you just want to drive traffic to your site (non targeted) then use search popularity as the sole metric.  |
|                    | <b>Competition</b> is a measure of whether your direct competitors are using these keywords. It is important to know which keywords your competitors use, to identify opportunities or areas which you have over-looked. Low volume searches with no completion could yield a high return on investment.                                    |
|                    | <b>Return On Investment/Convertibility</b> is very important in SEO / internet marketing. Some keywords may have a higher impact on your profit and return on investment. These high ROI keywords even if they are all low volume should probably appear in your top keywords.  |
|                    | You should eliminate phrases that won't deliver converting traffic. Your selected keywords need to drive the most qualified traffic to your site therefore having the right potential customers (those who buy) on your site. Remember you have on average 8 seconds to convince a potential customer to stay on your site!                 |
|                    | High conversion terms (multi targeted words) usually have low volume searches BUT they are usually more likely to achieve top listings and therefore more sales. The more targeted the phrase, the more likely you are to get a sale.   |
|                    | The diagram below is a good representation of where your return on investment is in keyword phrases: as traffic decreases in line with more words used, the higher the conversion rate. Again the 3 and 4 word phrases generally produce the best ROI.  |





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| K13       WEB PAGE REVIEW:<br>IIILE tags         Update meta description to include<br>key words/phrases/geographies         Creator SEO Tool         Page Assessment | <ul> <li>The title tag helps searchers find your site. The Title tag is within the header of an XHTML document that defines the title of the webpage that will appear in the browser toolbar. A title tag is required in all HTML/XHTML documents/webpages.</li> <li>If you right click on your mouse (while on your webpage), select 'view source' to see the source code for this page. Some sites may have this source hidden; use the CreatorSEO 'Page Assessment' Tool to find the Title tag. You will see near the top for example <meta content="Creator SEO Search Engine Optimization Tools improve your rankings" name="title"/>. In certain content management systems you will be able to update this, if not you will need to get your local IT/web development support to update this for you.</li> <li>Use keywords and/or your brand at the beginning or end of your title tag. When choosing the keywords to include in a title tag: use as many as possible, i.e. those that are completely relevant to the particular page. Above all keep in mind the search terms that your audience use to reach your site.</li> <li>Limit your title tag to a maximum of 65 characters (including spaces).</li> <li>If you want to get more than one message across in a title tag you can split these using a divider i.e. 'f' or an arrow '&gt;' or hyphen '='.</li> <li>At CreatorSEO, we have found it useful to use the same title tag as Header (H1) on a page: focuses the keywords and shows consistency.</li> </ul> |
|---|---|
|---|---|





The Meta Description is very important for good SEO. Meta description tags are hidden from the WEB PAGE REVIEW: user and are not visible on the page. The meta description tag allows some search engines to META DESCRIPTION display a description of your site in their search results. Update meta description to include key words/phrases/geographies If you right click on your mouse (while on your webpage), select 'view source' to see the source code for this page. Some sites may have this source hidden; use the CreatorSEO 'Page Assessment' Tool to find the Meta Description tag. **Creator SEO Tool** You will see near the top for example <meta name="description" content="CreatorSEO develops" and provides SEO -Search Engine Optimization tools, training and advice to improve your ranking Page Assessment on the major search engines such as Google, BING, Yahoo, Ask and so. CreatorSEO also offers SEO consultancy and training services" />. In certain content management systems you will be able to update this, if not you will need to get your local IT/web development support to update SEO | Meta this for you. Description Use keywords and/or your brand in the meta description tag. Try to include as many of the keywords as possible in the meta description for the particular page. Above all keep in mind that your audience may read this; it can be critical for click through rates. Limit your title tag to the following: Google up to 160 characters, Yahoo up to 165 characters and Bing up to 200 characters. Any descriptions over these limits will be cut-off by the search engines. Remember you are accurately trying to describe your page content. Make sure that each meta description is unique and accurately reflects the page content. The search engines analyze each page of your site, so optimize each page according to its content.





The Meta Keywords are very important for good SEO. Meta keywords are hidden from the user WEB PAGE REVIEW: and not visible on the page. The meta keywords tag is an HTML tag which can be used to META KEY WORDS/PHRASES explicitly tell a search engine what the page's keywords are. Ensure meta key words/phrases include (plus similar variations) of your key words/phrases If you right click on your mouse (while on your webpage), select 'view source' to see the source code for this page. You will see near the top for example <meta name="keywords" content="Free SEO tools, SEO consultant, SEO Training, Search Engine Optimization tools ..... monitor competitors and competition trends, CreatorSEO" />. **Creator SEO Tool** Some sites may have this source hidden; use the CreatorSEO 'Page Assessment' Tool to find the Meta Keywords / Phrases. In certain content management systems you will be able to update this SEO | Meta Page Assessment yourself, if not you will need to get your local IT/web development support to update this for you. **Keywords** Try to include all of the keywords in the meta keywords and geographical locations (if applicable) for the particular page. Limit your keywords tag to 740 characters. Use keywords that are relevant to the page, with or without commas. Remember you are accurately trying to describe the keywords applicable to your page content. The search engines analyze each page of your site, so optimize each page according to its content.





